



The decision to upgrade machinery was all volume driven. We had a very old bagger at the time. The lead decision factor was the servo driven applications. What we were looking for was a servo driven bagger with as few moving parts as possible. A simple but well-built design. We are familiar with Viking Masek's entire product line, the M250 fit our needs and was the application we were looking for.

We were struggling to run 45 bags/minute. Now I can say we have increased to 72 bags/minute. Being able to do that consistently has taken our case count to an all-time high. A record of 320/cases in an hour. An average run of around 280-285. We are able to meet all our goals of productivity. The metrics have been strong and consistent.

There was a learning curve to address in the beginning. We had issues such as communication between the bagger and the scale. We learned what we needed to do, made modifications, and picked up 3/4 of our speed. We were able to overcome those issues are now able to run at consistently at a very good rate. Each time we have had technicians on-site, Viking Masek provided great support. In addition to field support, the parts and service team at Headquarters have been very supportive.

Given our experience with Viking Masek, I would recommend Viking Masek to other customers in the market for a packaging machine. Viking Masek has supported our efforts. They have stayed consistent with installation and the support we received has earned that recommendation.



We are now able to produce a high volume run up to 72 BPM consistently over a full production shift. We run onions two days week as well as peppers three days a week.